



Energy Savings Service Contracts



Benefits of Routine Maintenance

Dirt and neglect are the #1 cause of heating and cooling system failure. One of the most important steps you can take to prevent problems and unwanted costs is proper maintenance. Annual maintenance will help you extend the life of your equipment, reduce repairs, improve efficiency, and lower your energy bills.

As an Energy Savings Service Contract holder, you will use less energy when your system is running at its peak efficiency. Less energy translates to lower energy bills. Maintenance also lets us make minor repairs as needed and save your equipment from major blowouts. Routine maintenance also can alert you to potential upcoming major problems. You will gain the confidence of planning for an important financial decision should a breakdown occur.

Maintenance Options

Chenal Heating & Air, Inc. strives to provide our customers with the freedom and tools necessary to select the type of service that best fits each customer's individual needs. Due to this, we now offer two types of maintenance plans (i.e. the **Basic Energy Savings Service Contract** and the **Premier Energy Savings Service Contract**) as well as a **One-Time Safety Inspection** and a **CoolSavers High Performance Tune Up**.

Program Comparison at a Glance

Below is a brief summary of the services and benefits provided with each plan. For a more detailed explanation of services, benefits, and pricing please see the contract comparison chart on the back of this sheet.

One-Time Safety Inspection

Our Safety Inspection is a one-time, **21-point inspection** designed to identify any potential problems in the equipment so that we can provide customers with the information and options necessary to ensure their equipment is functioning optimally. It is not a maintenance contract and does not come with any contract benefits.

CoolSavers High Performance Tune-Up

CoolSavers High Performance Tune-Ups are designed to go above and beyond the benefits associated with our regular maintenance contracts. Our technicians utilize advanced diagnostic tools which allow them to pinpoint the areas of your system that require further maintenance in order to increase your system's level of efficiency and capacity. During the process, our technician will clean the blower wheel, the evaporator coil, the condenser coil and make the necessary airflow and Freon adjustments.* Afterward, the technician will run a test-out procedure showing the overall improvement in efficiency and capacity of the system.

*Note: First lb. of Freon is included in the price of the tune-up

Basic Energy Savings Service Contract

With this maintenance plan we come out twice a year to service your HVAC equipment (once to service the A/C and once to service the heater). This plan includes the following benefits:

- 34-Point Inspection
- 10% Discount on replacement parts
- Priority over call-in customers
- \$30 off one service call per year
- \$100 Discount (per system) on CoolSavers High Performance Tune-Ups
- Exempt from overtime fees

Premier Energy Savings Service Contract

With this maintenance plan we come out twice a year to service your HVAC equipment (once to service the A/C and once to service the heater). This plan includes the following benefits:

- 49-Point Inspection
- 15% Discount on replacement parts
- Priority over call-in customers
- No diagnostic fees during regular business hours (\$75 value)
- Purchase accrual of \$50 per year (\$500 max)
- \$125 Discount (per system) on CoolSavers High Performance Tune-Ups
- Exempt from overtime fees
- Same day service guarantee

We at Chenal Heating & Air, Inc. have a deep conviction that quality, hard work, and honesty make up the foundation of a successful business. It is important that we treat the customer the way we would want to be treated. This includes being honest about the repairs and service needed; custom fitting new or replacement installations with a computerized heat gain load analysis; giving a great value and a fair price; attracting and retaining competent trustworthy employees; and giving our employees the training they need.

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